Enhancing Technician Mobility in Facility Management

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About

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EAM360 – Mobile App for Maximo

1.

Instant access to information at technicians' fingertips

QR Code/Barcode scans, providing technicians with preloaded equipment information such as manufacturer, model, and serial numbers.

Ensures working at the right asset before they start

2.

Paper

Electronic work order assignments with notifications, readily available work order details

3.

Missing availability of consumables and inefficient tracking

Ensuring the ready availability of consumable stock at multiple locations, such as the technician's truck, shared storage locations, or client site inventories.

4.

Timesheet Reporting

Automated time tracking, facilitated by maps, eliminated the need for manual input. It accurately calculated various time categories such as:

- travel to work, travel to suppliers,
- time spent on the job, travel time between jobs,
- lunch breaks, and
- travel back home.

5.

Enhance the customer service

Automated routing of work orders as part of the technician close-out process, customer approval functionality.

Comprehensive reporting capabilities provided the client with all necessary information about the completed job.

Future Consideration

Monitor Equipment and iOT integration

Enhanced asset reliability by capturing meter readings and integrating with IoT devices like beacons to gather sensor data directly from the app.

Thank you!

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